

Community Services Skilling Plan

CHILD PROTECTION FRONTLINE WORKERS State Wide Skilling Program

The Community Services Skilling Plan is pleased to announce, after its state wide road show, the pilot roll out of the *Frontline Worker State Wide Skilling Program*.

Using a variety of educators and trainers, this skilling program will focus on Key areas of worker needs that have been determined from the state wide road show. The program will be linked to a Skill Set from the Community Services Training Package (CHC08).

- DATES:** October 11th / 12th / 13th (Workshop 1)
November 8th / 9th / 10th (Workshop 2)
- VENUE:** Workshop 1 - Novotel Twin Waters, Twin Waters, Sunshine Coast
Workshop 2 - Brisbane (Venue TBA)
- EXPECTATIONS:** All participants are expected to attend both Workshop 1 and 2
- OUTCOMES:** The Skilling Program is linked to an educational outcome (Skill Set) and participants will be supported to achieve that.
Content will include:
- Overview of the National framework
 - Communication including conflict resolution
 - Strategic ways of working with families with complex needs
 - Child development and others

This Skilling Program is supported by the Community Services Skilling Plan in collaboration with Peakcare, QCOSS & QATSICPP.

A registration form for Workshop 1 in October is attached for you to complete and return if you would like to attend. The registration form for Workshop 2 in November will be forwarded at a later date.

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