Service Access Team Officer (Support Linker)
Disability & Community Care Services, Housing and Homelessness; Central Queensland Region; Regional Service Delivery Operations; Rockhampton

Job type: Temporary Full-time

Category: Community Care

Classification: AO5

Location: Rockhampton region

Job ad reference: QLD/DOC20023/11

Closing date: 07-Oct-2011

Salary per annum: $71435 - $77644

Salary per fortnight: $2738.10 - $2976.10

Salary other: -

Total remuneration: -

Job duration: up to 27 April 2012 with possible extension

Contact name: Theresa Brogan

Contact details: Ph: (07) 49 386 000

Your suitability for this role will be assessed against these 5 core capabilities* as they relate to this role, and also include 1 technical/role specific capability (if relevant). These are outlined below:

• You support the strategic direction by researching and analysing information gathered from multiple sources to draw accurate conclusions about client need.

• You achieve results by seeing tasks through to completion while working to agreed priorities, outcomes, time constraints and resources.

• You support productive working relationships by liaising with team members, other teams, clients and external stakeholders, keeping people informed of progress and issues.

• You display personal drive and integrity by achieving objectives in challenging circumstances and treating people fairly, equitably and in a transparent manner.

• Communicate with influence by listening and adapting your communication style according to the needs of your audience and can identify other people’s expectations and concerns.

• Use a personalised approach to work with individuals with a disability, carers and people from diverse cultural backgrounds, including Aboriginal and Torres Strait Islander peoples.

Regards

Theresa Brogan| Manager Service Access
Rockhampton Disability and Community Care Service Centre| Central Queensland Region | Department of Communities

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