**What do Telecommunication Trainees Do?**

You will be a part of the telecommunications organisation’s department of Service Delivery.

The role is installing telecommunication services, location and repair of network faults and maintaining the existing network that provides services to residential, business and government customers.

You will be trained in:

* **Installing services** - such as fixed line installation into customer’s premises, which includes, Copper cabling, coaxial & data cabling, ADSL modems and routers, computer networking and various business services to customers, including training customers on technology
* **Equipment -** Trained in all types of equipment, which will include OH&S equipment, hand and power tools, electronic test equipment, and use of the telecommunication organisation’s internal systems using a laptop computer.

**What Training will I get?**

**Off the Job Training**

* You will be required to:
  + Attend qualification based Training which is delivered in “classroom blocks” Three times a year, for a total of seven weeks per qualification. Training will be delivered in a central location in each state.
  + Attend an initial 2 weeks of the telecommunication organisation’s training *following* the 3 weeks Qualification Based Training
* First block training will be on commencement – prior to commencing in the field
* Second block of training will be approximately 3 - 4 months later
* Third block of training will be approximately 2-3 months after the second block
* Pre-employment training will take place in a central location in each state for candidates who want to undertake this traineeship
* Qualification based training will be delivered by a Training Provider who will provide you with the knowledge and skills required to gain your qualification. This includes gaining both theory and practical experience in a classroom environment. i.e. installing telecommunication services to a building, locating, diagnosing equipment and telephone line faults.

**On the Job Training**

* You will be provided with a mentor, a qualified Telecommunications Technician, throughout your traineeship.
* The role of the mentor is to guide, explain and support you and provide you on the job training and feedback so that you can gain the necessary skills and experience to become a qualified technician
* You will be:
  + Hands on, using power tools, cables, specialist equipment, going up ladders and in manholes
  + Running cables, making joints, running telecommunication services to a building, testing, diagnosing equipment faults
  + Provided with a uniform, personal protective equipment (clothing) and a basic tool kit
* You will be required to complete a Monthly Activity Form that outlines the tasks you completed throughout the month. This is certified by your mentor and assists you in gaining your Nationally Recognised Qualification
* The telecommunications organisation will also provide you with ongoing training that relates to their business throughout the traineeship.