

# Alan Webster Consultancies

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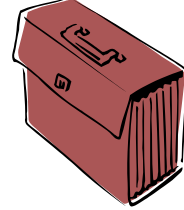
## Case Management Training in Rockhampton

*Venue to be advised upon receipt of your registration*

**Tuesday 14<sup>th</sup> & Wednesday 15<sup>th</sup> May 2013**

9.00am – 4.00pm

Facilitated by: Dr. Greta Galloway



### Introduction and who should attend

Case management is the predominant model for the delivery of health and human services in Australia. Case management is a framework from which client need is assessed holistically, and through which a tailor made program of work is developed, implemented and evaluated to meet these assessed needs in a comprehensive and efficient manner.

This training has been developed for both new and experienced health and social welfare personnel, including service managers. Australian literature, policy and case examples are used in this training to provide the following:

- An overall framework through which to understand and articulate case management practice
- Clear tools and templates for conducting holistic assessments of client need
- Clear tools and templates for developing case management plans
- Practices and processes for targeting and approaching a range of potential partners in the enterprise of service delivery (this includes public and private, charitable, familial and community partnerships)
- Roles and responsibilities of various stakeholders in the case management process with a particular focus on the roles and responsibilities of the case manager
- Issues and dilemmas that arise for clients, their families and other partners in the provision of service delivery through a case management model.

This training is indicated for all health and welfare personnel from new to experienced workers and from new employees to managers of services. Particularly this training is indicated for those working in the following service areas: Health, Mental Health; Housing; Drug and Alcohol; Women's Services; Men's Services; Children and Family services; Disability; Employment and Rehabilitation; Migrant and refugee services; Income security (Centrelink); and Counselling services.

### About the Facilitator

Dr. Greta Galloway is an experienced social work practitioner and academic. Greta has been the Clinical Director of Alan Webster Consultancies since March 2009. Greta has developed and taught case management curricula for university teaching and learning purposes and is enjoying adapting this material to practitioners. She has previously worked in the South Australian Education Department; with the Children's Services Office in South Australia, in a children's home and with a statutory organisation as a social worker in South Africa; University of Natal, South Africa; James Cook University Queensland. Greta is an energetic facilitator, ensuring that workshops are practice based. Greta has experience working with both Indigenous and non-Indigenous Australians.

**Attendance certificates will be available to participants at the end of the two day training.**

Alan Webster Consultancies ABN 79 735 569 393

[www.alanwebsterconsultancies.com.au](http://www.alanwebsterconsultancies.com.au)

## Registration Form

To be completed and e-mailed to [alan.webster@iig.com.au](mailto:alan.webster@iig.com.au) or faxed to 40581477

### Case Management Training Rockhampton 2013

Name: \_\_\_\_\_

Organisation: \_\_\_\_\_

Position at the organisation: \_\_\_\_\_

#### Training Cost

Cost has been kept to a minimum and is inclusive of GST, training booklet, lunches and morning tea. Cost is **\$330 per person** for two days training. All payments to be made by cheque to Alan Webster Consultancies **OR** by EFT to Alan Webster Consultancies Account no. 04-245686-9 Suncorp Bank BSB 484-799 (*Please provide reference of your name or your organisation's name to this payment so that your registration can be completed*). A tax invoice will be provided to you.

Complete the following (tick the boxes which apply to this registration):

I wish to register for the Rockhampton Case Management training on Tuesday 14<sup>th</sup> & Wednesday 15<sup>th</sup> May 2013 inclusive [  ]

I have enclosed a cheque or money order for the sum of \$330.00 payable to Alan Webster Consultancies [  ]

**Or**

I have made an EFT payment to Alan Webster Consultancies [  ]

My telephone number (for registration confirmation purposes only): \_\_\_\_\_

My e-mail (for registration confirmation purposes only): \_\_\_\_\_

*If your registration is not confirmed 3 working days after you have submitted your form, and payment, please contact Alan Webster at the above telephone number or e-mail address.*