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## Youth Services Collaboration Case Management Forum



PCYC and Darumbal Community Youth Services are proud to host this innovative workshop.

The purpose of the workshop is to establish coordinated, collaborative and integration responses to the renewal of youth services.

If you have a vested interest in youth and are interested in learning and implementing collaborative practices your participation will make a difference.

### Workshop 1 – Thursday 16<sup>th</sup> October

- mapping collaborative partnerships,
- models of collaboration,
- case studies on examples of organisations working together, and some key tips to
- managing relationships such as building trust and aligning core values
- Understanding current approaches to case management and practice frameworks in youth services
- exploring existing models of collaborative partnerships,
- case studies on examples of organisations working together, and some key tips to
- managing relationships such as building trust and aligning core values
- exploring opportunities for new ways of integrating service delivery to young people

Venue: Youth Connections Training  
Room  
Dean Street, North Rockhampton  
9am for 9.30am start  
Finishing at 2.30pm (on both days)

## **Workshop 2**

We are anticipating that this will be an action-orientated workshop and may require a follow up workshop. It is proposed that if required, this workshop will be held on the *30th October 2014*.

**RSVP**: Tuesday 14 October by email to:  
kylie.o'donnell@pcyc.org.au

### **Related Documents to pre-read** (*sourced from [www.communitydoor.org.au](http://www.communitydoor.org.au)*)

- Queensland Youth Strategy *Connecting Young Queenslanders 2013*
- QCOSS' Planned Support Guide
- A Guide to Integrated Service Delivery to Clients
- Youth Services Renewal Toolkit
- Collaborative working and mergers: an introduction